



**maple**

# Maple Virtual Care

Amendment and information resource

# Maple Virtual Care

*Giving employees access to timely care*



More than 6.5 million Canadians do not have a family physician.<sup>1</sup>

Virtual care offers timely access to online care from Canadian-licensed general practitioners without the need for a family physician. Employees can receive help with managing acute and chronic health issues (e.g. flu symptoms, high blood pressure, asthma, COPD, diabetes, insomnia, and more), from anywhere, anytime.

**Employees and their eligible dependents get unlimited access.**

**All-in-one platform to improve plan member health and care:**

- Same-day prescription pickup or free delivery
- Lab work requisitions and specialist referrals
- Coordinated care journeys
- Portable medical records
- Personal Health Information (PHI) protection and privacy



**Empower employees with access to discreet consultations and reduced stigma**

## 5 Reasons to add Maple Virtual Care to your benefits

**1**

### Lower cost of other benefits to your plan

Investing in virtual care leads to reduced healthcare costs, lower medical insurance usage, and fewer disability claims.

**2**

### Reduce absenteeism

A visit with a Maple physician saves employees an average of four hours, and 65% of Maple visits prevented a workplace absence.

**3**

### Access to services anytime

Maple virtual care offers 24/7/365 consultations via phone, messaging or video calls.

**4**

### Improve work productivity

With a resolution rate of 91% for first-time issues, employees are back at work, healthy and engaged within the same day.

**5**

### Employees are asking

More than 80% of Canadian employees agree their employer should offer virtual health care access through their employee benefits.<sup>2</sup>



<sup>1</sup>Primary Care Needs OurCare by Department of Family and Community Medicine at the University of Toronto - Issuu

<sup>2</sup>The 2021 Benefits Canada Healthcare Survey

# Maple Virtual Care solution

Maple is Canada's premium virtual care service, offering timely and effective online care from Canadian-licensed general practitioners. Employees with no family physician, or who are living in remote areas can access the care they need to address health issues immediately, and get back to being healthy, productive employees.

## Maple Virtual Care key components:

- **See a general practitioner in minutes, 24/7/365** – Plan members and their eligible dependents can consult a general practitioner at any time for medical advice, prescriptions, a variety of ailments, lab requisitions, diagnostic imaging, and more.
- **Whole-person care** – Primary care, chronic care, and specialty care, all working together in one platform.
- **True continuity of care** – Plan members can securely manage, store, and share personal health data. Shared medical records ensure continuity of care between providers, including multidisciplinary care.

[Provincial Telehealth Resources:](#)  
[An Interactive Map of Canada](#) 



## Product specifications

The rates for Maple Virtual Care are priced on a per-employee basis.

Classes included:

Employer contributions (%):

[How can adding  
Maple Virtual Care  
benefit your business?](#)  
- [Benefits by Design](#) 



## Price:

**\$3.91\* per employee**

*\*Subject to applicable taxes.*



**Without a family physician, employees avoid care, or wait longer to address their health issues, resulting in worsening health and missed workdays.**



See next page for terms & signatures



## Terms & signatures

The named Employer declares that the statements and answers contained in this Application for Policy Amendment are full, complete, and true as of the date signed and agrees that:

- (1) such statements and answers shall form part of the policy, and
- (2) the insurance shall become effective when the first monthly premium has been paid.

The Employer further agrees that any increases in benefits as a result of this amendment shall apply only to those employees who are actively at work on the effective date of the amendment, and to those eligible dependents who are not hospitalized on the effective date of the amendment. A listing of disabled employees who are not actively at work on the effective date of the amendment should be provided, as any increase or change in benefits will not apply to them until they return to work.

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Name and title of employer (please print)

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Signature of employer

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Date of signature (mm/dd/yyyy)

### Contact information:

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